



Free, Unsecured Wi-Fi

Wi-Fi hotspots are found in many public areas such as cafes, hotels and airports. Sometimes they are secure and encrypted, requiring a password and login details. Often, they are unsecured and present a serious security risk if users share sensitive information. Users are usually required to login with personal details such as name and email address in order to use public Wi-Fi.

What do I need to know?

Public Wi-Fi is vulnerable to attack in several ways. Fraudsters may set up a fake Wi-Fi to mimic a genuine one in order to trick users into registering or they may intercept communications between genuine Wi-Fi users and providers. Their aim is to gather information or download malware onto users' devices. It is sensible to avoid un-password protected networks and to avoid "auto-connecting" with Wi-Fi. If you have to share sensitive information, use your mobile phone network and 'https' secure websites instead. If regularly using public Wi-Fi a Virtual Private Network (VPN) can be used, which encrypts all communications. These vary in security levels – some are free and others are paid for – you should research their security and privacy policies before selecting.

'Https'

Website addresses that begin 'https' rather than 'http' use encryption to protect communications to and from it. But check the address carefully - fraudulent websites may also use 'https'

What to talk about with your child

- ★ **Discuss** their understanding of public Wi-Fi and the security issues surrounding it. Do they know what encryption is? Explain the risk of hacking and malware.
- ★ **Remind** them not to use un-password protected Wi-Fi networks.
- ★ **Help** them adjust their device settings not to "auto-connect" to Wi-Fi.
- ★ **Remind** them, if they do use public Wi-Fi to restrict activity to web-browsing and not to share or access sensitive information such as login, password or financial details, even on a secured public Wi-Fi. (Keeping separate, strong passwords for different accounts provides protection if one password is compromised).
- ★ **Advise** them that, if using public Wi-Fi, they should log-out as soon as they have finished.
- ★ **Talk** about the pressure to share online and how it is important not to over-share and to resist the urge to share straight away – wait and use a secure home connection.
- ★ **Agree or remind** them of some general rules about what and with whom it is safe to share online.